



Preparing Your Computer for WebCampus with IE8

Checklist of Four

There are four important tasks to do in preparing your computer for easy use of WebCampus if you have installed and are using Internet Explorer 8.

1. Enable Pop-up Windows for the WebCampus site.
2. Check to see if a supported version of Java resides on your computer.
3. Set compatibility mode and security options.
4. Run the WebCampus Browser Check

Enable Pop-ups

WebCampus sometimes uses small browser windows to deliver requested content. Browsers interpret these small windows as pop-ups, which are blocked in many browsers by default or by the user's choice. **You should have the pop-up blocker turned off** for the WebCampus site in the browser you are using.

Internet Explorer (Windows)

If the Pop-up Blocker is turned on, under the Tools menu and in the menu of the Pop-up Blocker (click on the arrow to the right of Pop-up Blocker), you will see two active selections:

Turn Off Pop-up Blocker (*not recommended*) - This selection will turn off your pop-up blocker globally for all sites.

Pop-up Blocker Settings (*recommended*) - With the pop-up blocker settings, you can specify the address of web sites for which pop-ups are allowed. For example, entering the address webct.unr.edu and webcampus.unr.edu into the "Address of Web site to allow" text box and clicking on [Add] will add the WebCampus server web site to the list of sites in which the pop-up blocker is turned off. Three address you should add for WebCampus are:

Google, Yahoo or other third-party toolbars for Internet Explorer and Firefox

If you have added the Google toolbar to IE or Firefox, the pop-up blocker may be turned on through this toolbar. If this is the case, there will be a notation next to Bookmarks regarding the number of pages blocked (e.g. 3 blocked). Clicking on this pop-up blocker button, when on the WebCampus login page, will change the pop-up status to "Pop-ups okay".

A Supported Version of Java

Java Support for IE8 became available with Java(TM) 6, update 14. You need to have this update level of Java installed on your computer to have full support for IE8.

Multiple versions and older versions of the Java plug-in will cause problems while using WebCampus. Please note that the browser check built into WebCampus will only alert you if you have no Java on your computer or a very old version of Java, but will not give you an error if you have multiple versions or if you are using an unsupported version. To check for these potential problem makers, do the following:

Go to Start --> Control Panel --> Add or Remove Programs. Look for the Java plug-in, J2SE Runtime Environment or Java(TM).

If you have more than one Java plug-in file listed on the Add or Remove Programs page, uninstall all but one version. We recommend **Java (TM) 6, update 14** or later if you are using IE8. You can download the latest Java version at <http://www.java.com/en/download/manual.jsp>. If this results in having more than one Java plug-in, uninstall all but one version.

One of the reasons that you are likely to have multiple versions of Java on your computer is that Java updates are normally set by default to automatically install and when a new version of Java is installed, the older version is NOT overwritten. To disable automatic Java update/install check, go to Start --> Settings --> Control Panel (or Start --> Control Panel). Double-click the Java icon that is on the Control Panel page. Click on the Update tab. Clear the checkbox next to "Check for Updates Automatically". Click [Apply]. Click the "X" to close the Java window.

Compatibility Mode and Security Settings

Some images and menus in WebCampus may not display properly with IE8. To allow the images and menus to display you need to set IE8 to run in compatibility view mode for WebCampus. To set this option, do the following:

Select the **Page** pull-down menu from the IE8 tool bar and select **Compatibility View Settings**. Enter **unr.edu** in the Add this website box and click the **Add** button. Ensure that the **Display intranet sites in compatibility view** box is checked. Click **Close**.

The security option for display of both secure and non-secure content has been changed with IE8 and non-secure content is blocked by default. To display all content in WebCampus you need to set your internet security options to allow WebCampus as a trusted site and allow display of both secure and non-secure content by WebCampus. To complete these security settings, do the following:

Select the **Tools** dropdown menu from the IE8 tool bar and select **Internet Options**. Select the **Security** tab in the Internet Options window. Select the **Trusted Sites** tab. Click the **Sites** button. Uncheck the **Require server verification** box and add these sites to the trusted sites list. Entering the address **webct.unr.edu** and **webcampus.unr.edu** into the "Add this website to the zone" text box and clicking on [Add] will add the WebCampus server web site to the list of trusted sites. When finished, click **Close**.

Next click the **Custom Level** button to display a list of security options. Scan the list for the "**Downloads**" section and set the option for "Automatic prompting for file download" to **Enable** and the option for "File download" to **Enable**. Continue to scan the list for the option of "**Display Mixed Content**" (approximately half way through the list). Select the **Enable** option. Click **OK** to close the window and then click **OK** to close the Internet Options

WebCampus Browser Check

You can use the Browser Checker tool to determine if your browser type and version are supported. The Browser Checker is available from the WebCampus Login Page (<http://webcampus.unr.edu>) and, after you log into WebCampus, from your My WebCampus Page.

If you have any problems or questions about WebCampus, call (682-5000) or email (help@unr.edu) the Research and Computing Helpdesk. You can also stop by and talk to one of the Helpdesk Specialists at the R&C Helpdesk on the second floor or the @One Helpdesk on the first floor.